



# WA Dept of Transport takes control of procurement planning and contract management

WA Department of Transport’s key focus is managing operational transport functions and strategic transport planning and policy across the range of transport systems that service Western Australia.

With more than 1,000 employees, they have the expertise to deliver and connect a complex inter-related economic and social network.

## The challenge

WA Department of Transport required a Source-to-Contract solution that would ensure correct process was followed when procuring services or goods. The use of an old database was becoming unwieldy and was causing issues with accountability.

The Department was looking for a solution with a logical flow, flexibility, scalability and with the appropriate notifications and approvals, as well as being easy to use and in line with audit requirements.

They were looking for a centralised system that could successfully manage all aspects of their procurement and contracts across a broad group of users, and that included a powerful reporting tool that did not require repetitive manual input.

## Manage the entire procurement and contract process

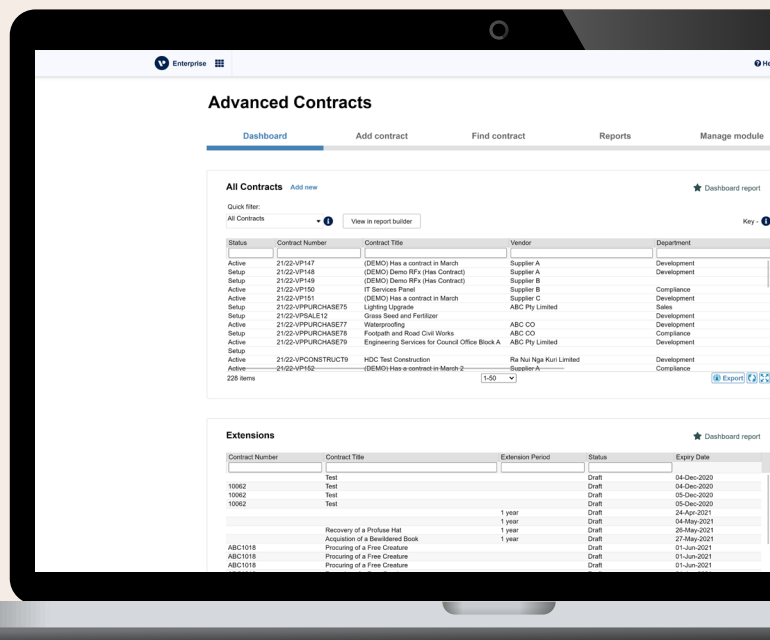
With their VendorPanel solution, the WA Department of Transport can now manage their procurement activities with full visibility as they progress through the process, from procurement planning to managing contracts.



## Department of Transport

The software collects key metrics including:

- Time frames
- References to authorisation documents
- Financial and compliance metrics including total value and variations
- Contract type
- Responsible officers and reporting based on the organisational structure





### Centralised system

With the centralised storage of all procurement and contract activities within the solution, employees are no longer reliant on dispersed systems like spreadsheets and standalone databases. This creates a single source of truth and eliminates double-handling errors as well as making it easy to search for data as needed.

### Compliance and secure audits

The Source-to-Contract solution incorporates the Department's policy requirements and work practices into the configured workflows, and the automation of business approvals ensures corporate and contract compliance. A complete audit trail of all user activity is provided which secures reliable and transparent procurement and contract management.

### Productivity and operational effectiveness

Since the solution is user-friendly and easily configured to match familiar procedures, it was well-received by users. Overall operational efficiency is improved by automating and streamlining the procurement and contract management lifecycle. Additional features that help with productivity include document control, automated notifications and correspondence tracking.

### Reporting and analysis

The solution comes equipped with Business Intelligence capabilities such as standard and user-defined reports, graphs and dashboards. This sophisticated reporting structure gives the Department enhanced compliance management capabilities.

The real-time reporting functionality provides the Department with the tools to report on the information required at each stage of the process and allows management to track KPIs and supplier performance.

VendorPanel Contract Management is a powerful, proven platform that is widely used across industry sectors. It addresses common challenges by:

- Automating contract creation, approvals and management
- Improving visibility and process times
- Helping you manage supplier performance, compliance and risk
- Delivering an easier, more efficient experience to your contracted customers.

